Before starting the update, backup your customer files to a USB drive.

Go to the start menu and type **Paint Service** open.

Click on POS DB backup.
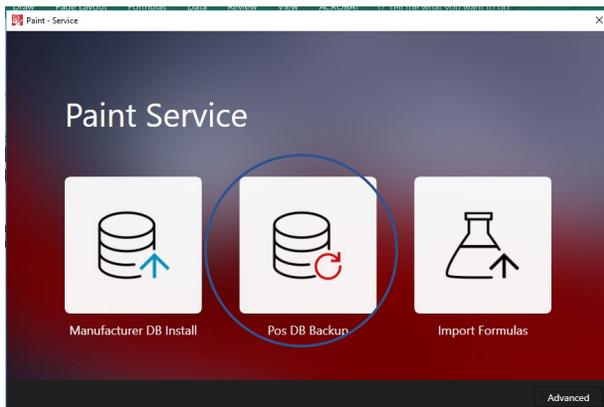
Browse to your USB drive or to the Paint folder on the C drive until you can find a USB.
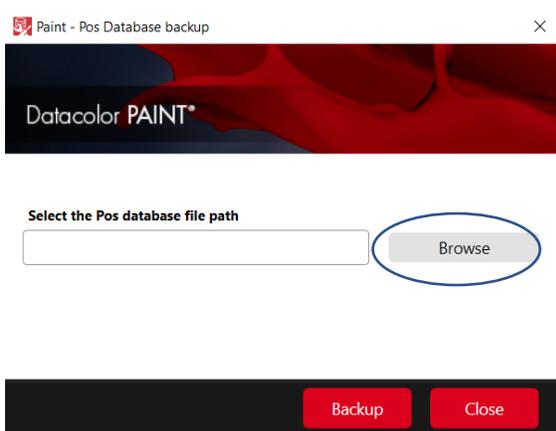
Select Save
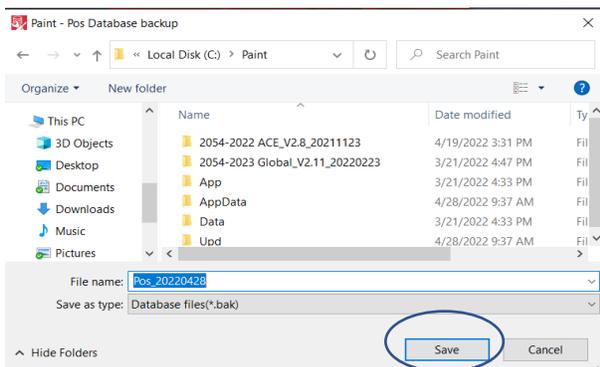
Download the file that was emailed to you. Save it to the Paint folder.

If you received your update on a USB drive, copy the file to the Paint folder.

Right click on the file and Extract.

Go to the start menu and type **Paint Service** open.
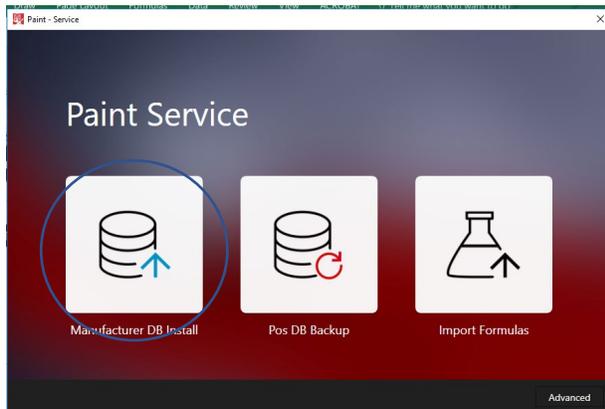
Select Manufacturer DB install.
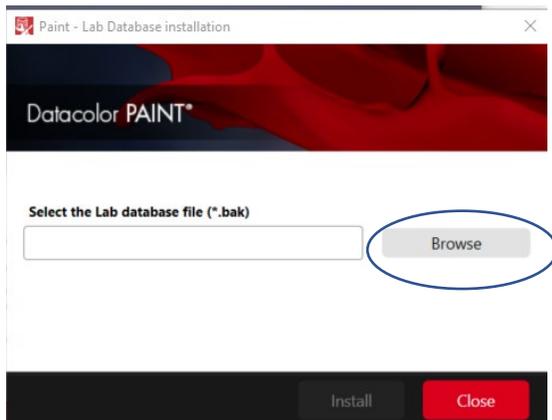
Browse to the Paint folder on the C: drive. Double click on the file you downloaded.

Your file name will be different from this example.
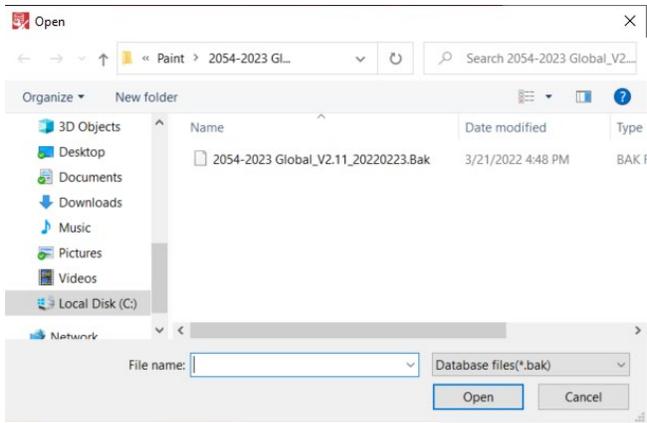
Select Install.
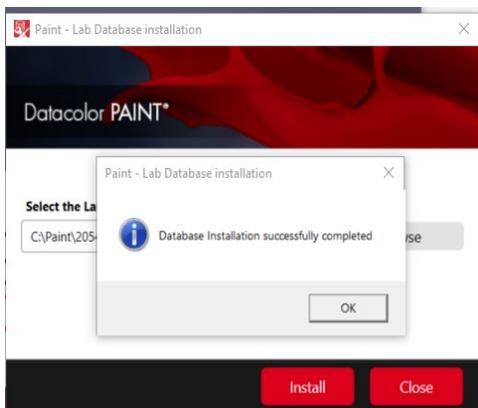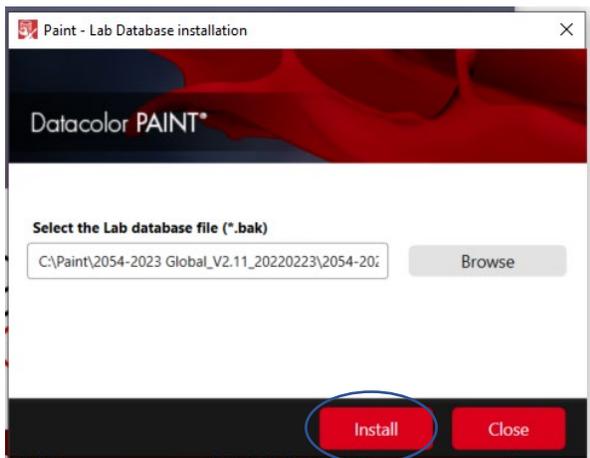
If you have additional questions, please call 1-800-982-6496 M-F 8:30 AM – 4:30 PM EST.