

Datacolor® Hardware Support Service

Keep your color instruments in optimal condition with ongoing hardware support, including remote monitoring and diagnostics, preventative maintenance, color calibration, spare parts, instrument loaner program and more.

Remote Monitoring & Diagnostics Service	
Instrument Diagnostics	
B&W Calibration	<input checked="" type="checkbox"/>
Short Term Drift Test	<input checked="" type="checkbox"/>
Energy Level Test	<input checked="" type="checkbox"/>
Color Performance Test	<input checked="" type="checkbox"/>
Publish Test Results	
Send To Fleet Manager	<input checked="" type="checkbox"/>
Export to External File(s)	<input checked="" type="checkbox"/>
Correlation to Datacolor Master	<input checked="" type="checkbox"/>

Performance Monitoring Service provide by Datacolor	<input checked="" type="checkbox"/>
Test Samples - Disposable (Ceramic) Tile Set	<input checked="" type="checkbox"/>

Maintenance & Certification Services	Warranty	Preventative Maintenance	PM-Plus	Color Check Service	Calibration Service
First Tier Technical Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Live Web Instrument Support Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Instrument Firmware Update	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Annual Preventative Maintenance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Basic Spares Replacement* (Spec Port, UV Filter wheel belt, Sample Pad...)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Color Performance Test	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Color Performance Test Certificate	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Annual Replacement of the White Calibration Tile	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

White Calibration Tile Certificate	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ISO Documentation For Traceability	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
UV Characterization	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Optional	Optional

* Warranty for most hardware products: One year parts and labor (Return to Datacolor Service Center, or on-site depending upon region), unless otherwise stated. Datacolor terms and conditions may vary.

Repair Services	Warranty	Full Coverage	On Call
24 Hour Response Time	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Repair To Datacolor Master	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Repair Labor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Payable
Certified Datacolor Parts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Payable
Repair Loaner	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
On-Site Service	Optional	Optional	Optional